

THIS IS OUR WAY OF TAKING CARE OF YOUR HEALTH AND OURS



EL PUEBLITO HOTEL, are committed to work for your health and care of our employees, so we have implemented appropriate hygienic and sanitary measures to give you the confidence you need to return to our paradise.

- Taking healthy distance into account, we opened 30% of the Hotel; enabling two of our rooms in a separate area to those that are available for sale, this in case any guest needs to be isolated by Covid.
- The capacity in common areas will be minimal and controlled, at the reception it will be a maximum of 2 to 2 (2 guests - 2 collaborators). Information about the services provided will be sent by email in advance.
- The check in will be dynamic providing the necessary information.



HOW WE PROTECT YOUR HEALTH

- We will offer antibacterial gel from the arrival of the guest and the luggage will be disinfected even when left on guard at the reception, preventing it from accumulating also at the reception.
- We will delimits the area inside the reception to avoid grouping within it.
- It will be temporarily suspended the loan or exchange books.
- A WhatsApp will be enabled to assist the guest and you can keep in touch with us at the time you require it.
- We will have assisted medical service 24/7
* additional cost.
- The pertinent hygienic and sanitary measures have been taken, we have modified the cleaning and disinfection procedures in each and every one of the hotel areas for the greater safety of our clients, ranging from common areas and reception, including of course our rooms, which will be sanitized and disinfected through an ozonation process daily.
- All the personnel will use their pertinent protection equipment according to the areas and a temperature control and records will be taken to all the staff for greater security and control.
- In rooms, we will have a Kit that will consist of: mouth covers and antibacterial gel.



"ALL OUR STAFF ARE PROPERLY TRAINED AND CERTIFIED BY THE HEALTH SECTOR IN RELATION TO GOOD HYGIENIC AND SANITATION PRACTICES BEFORE THIS NEW WAY OF WORKING"