# Contagiamos amor y recompensamos tu paciencia

Hotel para ti, libre de COVID 19



From the paradisiacal island of Holbox, the hotel Para Ti, reopens its doors to hope. Ensuring the safety of employees and guests will make this reopening auspicious. Following the instructions and recommendations of the World Health Organization (WHO), we have implemented new protocols raising our quality standards of safety, hygiene and health even higher to make the hotel environment free from microbials to create an anxiety free, unforgettable experience that give you peace and security.

You will feel as protected and cared for as you do in your own home.

At the core of these protocols is the training of our employees to ensure your well-being and that of everyone in the hotel.

These new measures include:

#### At the amival

- At the hotel entrance, the luggage and the soles of the guests' shoes will be disinfected, a hotel employee will take the temperature of incoming guests and disinfecting gel and masks will be provided.
- At the Reception, social distancing guidelines will be observed, and you
  will receive information and a description of the island lay-out complete with
  a map of the grounds. The map will be forwarded to you via email, provided you
  have made your identification available prior to arrival in an email.
- Hotel check-in time is 4:00 pm, (a change from the 3:00pm check-in time to allow ample opportunity to comply with all hygiene and health standards in each room.) Check-out time will continue to be at 12:00pm.
- It will be provided a detailed outline of the standards of the safety and hygiene measures taken, recommendations as well to ensure your continued health and well-being will follow. Completed with an explanation of hotel services and the island attractions.
- The keys to the room and the pen to be used by guests, will have passed the disinfection process previously.



## In the hotel

- Contact information about the island's health and medical authorities will be provided, medical service available 24hr / 7 \* additional cost.
- In the interest of avoiding multiple contact with other guests, no selfservice area will be provided, so morning courtesy provision will be offered individually.
- For your safety the hotel employees will provide continuous cleaning and sanitizing deck chairs, the swimming pool area, outdoor chairs, breakfast area and common bathrooms. they will place an temphasis on the greatest areas contact and any surface one's hands might touch i.e. ( sinks, taps, cranks, reception desk counter, doors, telephones, railings to name but a few.).
- Clean beach towels will be delivered in a sealed plastic bag. Used towels will be placed in pre-determined receptacles.
- The hammocks in the common areas will be clean and sanitized daily.





### In your room

- There will be no physical documentation.
- Each room is completely disinfected before your arrival avoiding cross contamination.
- Each room is equipped with a hygiene and disinfection kit.
- The towels and sheets are changed daily and washed in temperatures above

#### 60°F.

- Room hammocks are changed upon each guest departure.
- Hotel employees will follow the hygiene measures and using Personal Protection Equipment (PPE) to perform contact-less cleaning with personal objects and disinfect contact points daily including locks, keys, tables, coat racks, chairs, railings, air conditioning. Also, they will control the contact points like, light switches, the safe, or any touchable surface in the room.

# your safety and

#### protection

- Hygiene Replacement Stations are situated at various points in the hotel for guests to access mouth covers, disposable gloves and sanitizing gel.
- In hotel common area bathrooms automatic anti-bacterial soap and gel dispensers have been provided.
- The potable water dispensers will have mini napkins to avoid direct contact, although they will be disinfected frequently.
- At any point you may request a disinfection process to your room or any area of the hotel you desire to use.
- Temperature controls with infrared thermometers will be carried out for employees, suppliers and guests.
- The use of masks, gloves and disposable paper will be mandatory all hotel staff.
- We will ensure social distance guidelines and capacity controls are observed throughout the hotel.
- We will establish a guide of good practices and mandatory requirements for our suppliers.